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I am delighted to welcome you to the first issue of our new flagship publication Phoenix. Through these pages we hope to illustrate some of the many ways in which the Library supports and enhances teaching, learning and research at The University of Queensland. In our first issue you will be able to read about our pioneering work in developing technological tools for the curation of research outputs and datasets. You will also find out more about the recently re-opened Biological Sciences Library and some recent additions to our outstanding collections of print and electronic resources.

You will also be able to read more about the winners of our inaugural University of Queensland Library Excellence Awards and catch up with recent appointments and activities.

In this column I want to look to the future and in particular outline some of the key areas in which we will be working over the next few years and pose some key questions upon which we need to reflect.

In an age when scholarly information is increasingly available on-line it is essential for those of us who lead academic libraries to challenge and assess the impact of our work upon the activities of our university. We must ensure that everything that we do adds value to the scholarly work for which The University of Queensland has earned a worldwide reputation. It is with this in mind that we have developed a new tag line “Enriching world-class scholarship”. All of us at UQ Library are committed to delivering the information, services and space you need to achieve your potential.

During the past few months we have been developing a new strategic plan which sets out our vision for the future. We recognise the complex—and frequently competing—demands placed upon us as we seek to meet the needs both of a varied student body and of a research community that operates across the whole spectrum of scholarly activity. We serve many who never enter a library building, in addition to those who place continued reliance upon access to a collection of books, manuscripts and other primary resources which are physically housed in our libraries. We seek to support those whose scholarship takes place in a virtual realm beyond our traditional libraries, whilst offering a physical place for information seeking, collaboration, study and research.

Anyone visiting our Biological Sciences Library this semester will have been struck by the overwhelmingly positive response from the university community. The Library, which has been remodelled and extended, and now offers more seating, study spaces...
and computers, is being used tremendously. Our experience is in line with that of other university libraries: space repurposed for today’s generation of students, and which offers flexible seating and facilities is immensely popular. But against this demand for new types of library space we have to recognise some of the more conventional expectations of a library. We have to consider the appropriate balance between in-library and off-site storage of print collections, and between formal individual study space and the demand for information and group arrangements. There is no approach that will prove universally popular, and arriving at a suitable model for UQ will be a particular task for the future.

Any work in this area will require an assessment of the scope for opening up our legacy collections through digitisation, and we will be working with a range of user communities to identify key targets for early representation in this way. We have held some initial discussions to consider how best to plan digitisation projects which will contribute to ‘We All Count’: a year of focus on Indigenous Australian issues at UQ.

Our investment in technological development continues to flourish. Through funding from DEST, we have been able to participate in the APSR (Australian Partnership for Sustainable Repositories) project, particularly by developing Fez, a software application for the management and curation of research publications, data sets and learning objects. Fez has been adopted by a number of major universities and libraries around the world, and is rapidly gaining recognition as a significant contribution to e-research infrastructure. We have used Fez as the platform for our own institutional repository, UQ eSpace, through which we are showcasing the university’s world-class research.

We are working in partnership with our library system supplier, Innovative Interfaces, and a small group of libraries from the United States, the United Kingdom and Australia to develop a new search tool. Known as Encore, the tool deploys a range of Web 2.0 technologies to provide easy access to the Library’s catalogue and the vast array of electronic databases, books and journals to which the Library has secured access. Encore is in the final stages of development and we hope to launch a public version in the middle of this year.

One of the major events in the scholarly publishing world this year has been the launch of the CSA Illustrata database. Through this service, tables, graphs, illustrations, maps and other figures contained in journal articles will be searchable. I believe that Illustrata represents a major innovation in access to scholarly information, and encourage all to try it out – access is provided through the databases link on the Library’s home page. I was delighted to learn that we were the first academic library in the world to subscribe to Illustrata.

Many writers have posed challenges or questions to those responsible for leading major research libraries. I have considered some of these in a very preliminary way above: others include the long-assumed professional activities in our libraries; the appropriate allocation of funding between ongoing operations and innovation; the balance of expenditure between print and electronic information, and between purchasing materials and curating locally created resources; and the skills required of library staff in the future.

I look forward to working with everyone at The University of Queensland as we seek to articulate, understand and respond to these challenges in the months and years to come. I am delighted to be here, and reiterate my commitment to delivering a Library which will enhance world-class scholarship.
Virtual Repository

The UQ eSpace (http://espace.uq.edu.au/) repository opened for business in December 2006. The service is an institutional digital repository for The University of Queensland and, in addition to recently added materials, now contains all the publication data previously housed in ePrintsUQ. Materials from the Australian Digital Thesis (ADT) Project will also be added this year.

The switch to UQ eSpace had two main drivers. While ePrintsUQ (http://eprint.uq.edu.au/) had been a successful storehouse of UQ publications, it did not address issues of long term preservation and sustainability. As objects age, and formats develop, change or become obsolete, these issues become more pressing. There was also an urgent need within UQ for a system that could deliver the electronic citations and files assessors would need to access in 2008 for the Department of Education, Science and Training’s (DEST) Research Quality Framework.

UQ eSpace now plays a number of roles. It manages e-publications just as ePrintsUQ used to do. It provides access to external assessors for current RQF trials and will help deliver RQF-related information and files to DEST in 2008. Additionally, it also houses datasets and image archives, documents and multimedia. Any digital object can be housed there. Increasingly, academics at UQ are beginning to deposit details of their publications or entire research collections there. Several image collections have been deposited already, with more in the planning stages. Some datasets are also in the works.

The hierarchy works like this: Schools or Centres are the Communities (the highest level). Collections sit below those, and Schools and Centres can have more than one collection. Each School or Centre will have a ‘Publications of the School of …’ collection, but other, more focused collections are also welcome. Records—the items themselves—belong to collections. Records can belong to more than one, and academics control how much exposure their work can have.

Self-submission of items is welcome. Login is done via an LDAP username and password or via Shibboleth.

The UQ eSpace system is based on Fez software. This free, open source, flexible, digital repository and workflow management system is based on Fedora (www.fedora.info) and was developed by programmers at The University of Queensland Library. Details of the project and the software are at: http://sourceforge.net/projects/fez/. Fez manages all kinds of documents: publications, images, learning objects, spreadsheets, databases and datasets, course materials, exam papers, institutional records, documents or a mixture of all of the above.

To satisfy preservation requirements, Fez includes object history logging and bolt-in obsolescence notification for formats at risk. This ensures items stay usable over the long term.

Funding to develop the software was provided by the Australian Partnership for Sustainable Repositories (APSR) (www.apsr.edu.au/), itself funded by the Research Information Infrastructure Framework for Australian Higher Education as part of the Backing Australia’s Ability initiative. APSR is a four-year project which creates a centre of excellence for the management of scholarly assets in digital format.

The project has four interlinked programs, and UQ is a testbed site for one of them. Repository developments slated for 2007 include ‘ingest-from-anywhere’, new dissemination workflows for the rendering of complex objects, and repository statistics. Staff are also actively developing functionality for the creation of Researcher Portfolios as part of UQ’s RQF preparation.

UQ eSpace will help deliver not just the functionality for the RQF but also that of DEST’s Research Accessibility Framework. It will provide a home for digital datasets used in research. As the Government’s eResearch agenda unfolds and research funding rules change, ever increasing importance will be placed on housing such data sustainably in repositories like UQ eSpace. The site also showcases the work of individual academics through exposure to systems such as Google, Google Scholar and Scopus.

For more information, please contact the UQ eSpace Coordinator, Belinda Weaver, on +617 3365 8281 or via email to b.weaver@library.uq.edu.au
With its rounded retro furniture, sharp modern technology and convenient professional service, the newly refurbished Biological Sciences Library is sure to please.

Information, refreshments and personal assistance are all readily available in comfortable surroundings.

“The new-look library features more light, more resources and more services and facilities than before,” says Executive Manager of the Health Sciences Library Service, Heather Todd.

“As well as the usual books, journals and study spaces, we have a new Postgraduate Study Area, more computers, laptop ports and wireless access throughout the building, new AV booths, and six meeting rooms complete with plasma screens.”

An enhanced range of services, including an Ask I.T. helpdesk and laptop loans, complements the $13.5 million refurbishment, which took 18 months to complete.

“We are very proud of our new roaming assistance service,” says Library Manager Irene Sachs. “If students need help in the Library, they can call a staff member—literally—for personal assistance. Whether their problem is with library resources, computers, loans or even paper jams, on-the-spot help is just a phone-call away.

“Wearing their distinctive green shirts, our staff are also easily identifiable on the floor.”

If study gets too much, visitors can always go downstairs to Darwin’s Cafe for a coffee – or catch the breeze in the palm-tree-lined courtyard outside.

According to architect Hamilton Wilson, the new Biological Sciences Library “has gone from an unwelcoming fortress to a building that engages with the whole community and supports collaborative learning approaches.”

Biological Sciences Library, Building 94, UQ St Lucia: open from 7.30am daily (www.library.uq.edu.au/bio)
“The Library has not only allowed me to achieve excellent academic results, but it has done so in a way that I have always felt safe to develop and follow my dreams”.

Ms Mani Heck, Bachelor of Applied Science, UQ Gatton

Working as a part-time external student with a young family presented Mani Heck with many challenges. But she has faced them head on in order to achieve her goal of excelling in her degree.

“[Initially] I was restricted to using only on-line library facilities from home. I would search the catalogue and order armfuls of books. Soon I learned how to use the databases....

“As my ability to research grew, so did my confidence, I began going to the library to find a quiet place to study...the more time I spent at the library the better I got at studying.

“By the time I started my third year I was researching, using the catalogue, the databases, the internet and other online references from the library. I was studying quietly and writing my assignments on the workstations...

“Semester One 2006 saw me back doing two courses. My baby was now a toddler so I decided to travel to Gatton one day a week and attend an internal lecture. I would spend the remainder of my time during those days in the library trying to keep up with Agricultural Biochemistry. I had to continually borrow the text, I borrowed all sorts of books, read, researched, studied, wrote and slept in the library. I spent hours researching on the databases and used the workstations, printers and scanners to accumulate and analyse immense amounts of information...

“It is now Semester Two and I am continuing to use the library...I know where to find the past exam papers and I read and borrow text books and other material I uncover...I will write, rewrite, check, print, save, copy, scan, collate data and think...it is no longer an unfamiliar place...The University of Queensland Library...has allowed me to develop and follow my dream...to finish my degree with a GPA of 6.5 and to complete a PhD in immunology.”

Pictured above left: Mani Heck with husband Bill and children Harry and Heide

Apply now for 2007...
Mr Anton Petrenko, winners of the 2006 Library Excellence Award may be presented to up to three UQ undergraduates who demonstrate excellence in the use of the Library to enhance their studies. The following excerpts are from their winning essays:

As an international student Anton Petrenko came to Australia knowing very little about the structures of academic resources in this university, but he applied himself to the task with great enthusiasm, intelligence and creativity.

“I was introduced to the library before uni even started - during O-week when I went on a library tour. Shortly after, a university librarian spoke to my class about general article database research and told us about the Fryer Library’s secret existence. After that training I probably knew more than the average student...

“At the peak of my library resource use, I was using the Fryer Library, High Use area, online journal databases, newspaper databases, as well as eZone computers...it was amazing how I could dive into an area I knew so little about [Aboriginal art] and with the help of the Library I could learn so much...

“[For] another assignment I fused together quite a few resources...including movies, books, electronic journals, recently received and [decades-old] print journals...it was good to see how [psychology] science progressed...

“Furthermore, the UQ library has been a generally good getaway from the sharehouse I live in. Due to the appropriate studious atmosphere, a plethora of resources and abundant study space, it has been the place where I get most of my schoolwork done.

“Since my coursework is so diverse...there is truly only one place where I can find useful information to learn all these various subjects. I have been taught by the UQ library how to find useful information in practically every field, a skill I can use in the future as I take on more varied courses...

“I enjoyed learning about the various sections and figuring out how to use them to support my education, but most of all it was good to have such a well-organised institution backing me up in my studies.”


Mr Anton Petrenko, International Exchange Student in Psychology, UQ St Lucia
Study of the law requires access not only to recently passed legislation and recently heard cases but also to older material. The most important cases, those which raise significant points of law, may be significantly older.

In England, systematic reporting of cases decided by superior courts did not start until 865. Before this, private reporters produced reports under their own names. These were known as nominate reports and examples include Curteis’ Ecclesiastical Reports, Carrington & Marshman’s Nisi Prius Reports and Tristam’s Probate and Divorce Reports.

In the early 20th Century, as many nominate reports as could be found were gathered together and republished in a 76 volume set called the English Reports. Print copies of the English Reports are available in the Law Library, but they are also searchable online as the English Reports via Justis. This is a valuable resource for legal scholars as it holds cases dated as early as 220.

The Herston Health Sciences Library holds the Otto Hirschfeld Memorial Collection of Medical History. One extremely valuable resource in this collection is the Atlas of clinical surgery: with special reference to diagnosis and treatment for practitioners and students by Dr Ph. Bockenheimer; English adaption by CF Marshall; with 150 colored figures from models by F. Kolbow in the Pathoplastic Institute of Berlin. New York : Rebm. Company, [1908] 3 vols. (Call number: RD41.B68 1908). Bockenheimer was a professor of surgery at the Berlin Medical School. His Atlas became very popular and was translated into French, Italian, Russian, Spanish and English as the Atlas of clinical surgery. The 150 colored surgical pathological conditions are vivid life-like illustrations.

One item staff of the Fryer Library would find hard to live without is Lurline Stuart’s Australian Periodicals with Literary Content 1821-1925: An Annotated Bibliography (2003). More than 600 periodicals were published in Australia between 82 and 925. Lurline Stuart first documented these important publications in the book Nineteenth Century Australian Periodicals, which was published in 1979 and has long been out of print. The 2003 bibliography completely revises the earlier work and adds over 100 entries for periodicals published in the first quarter of the twentieth century.

The bibliography allows readers to trace the emergence of a native Australian literature, fostered by magazine proprietors undeterred by difficulties in meeting the costs of production and distribution, and the near-impossibility of attracting paid subscriptions.

UQ Gatton Library recommends BIOSIS Previews, a comprehensive reference database for life science research. It covers original research reports and reviews in traditional biological and biomedical areas, as well as references to primary journal literature on vital biological research, medical research findings, and discoveries of new organisms. The coverage is from 1926 and is updated weekly. Biosis Previews replaces Biological Abstracts that only had coverage from 1969.
a day in the life of a LIAISON LIBRARIAN

Liaison Librarians work with Faculties, Schools, Centres, teaching hospital departments, staff and students to deliver information services in support of teaching, learning, research and practice at UQ and its teaching hospitals.

A typical day would see them help staff, researchers, and students (postgraduate, undergraduate and external) in a variety of ways, such as:

- Providing assistance and training on how to use library resources and services, including databases and specialist programs such as EndNote
- Providing advice on relevant sources of information for clients’ research
- Providing assistance with clients’ research
- Organising course materials so that readings and required materials are available for students
- Consulting with academic staff on collection requirements so that Library services and resources meet both staff and student needs
- Showing clients how to save time by making the most of all library services.

To find out who your Liaison Librarians are and how they can help you personally, go to:
www.library.uq.edu.au/about/liaison.phtml

Liaison Librarians also staff Ask A Librarian, the online chat and email service that can answer questions on how to use library resources and how to locate material for assignments or research. Chat online in real time with one of our helpful librarians or send an email for a reply within 48 hours.

For more information see: www.library.uq.edu.au/asklib/

Marg Schindler is just one of our friendly liaison librarians. Marg is the liaison librarian for Physiotherapy, Occupational Therapy and the MBBS Program Year 1.
ICML Conference
The excitement is building as the momentum leading up to the tenth International Congress on Medical Librarianship (ICML) to be held in Brisbane, September 2009 grows. At the ALIA Health Libraries Australia Symposium in February 2007, following the Information Online conference in Sydney, the International Congress on Medical Librarianship (ICML) 2009 was officially launched. An international committee of distinguished librarians has been established to help ensure the Congress is an event of an lifetime for delegates. A website has been set up to keep everyone informed of plans and developments at: www.icml2009.com/

The organising committee for the 10th ICML looks forward to living up to the impressive history of the Congress. Since the first ICML in 1953 the fundamental spirit of library services has not changed. Medical libraries are still based on cooperation throughout the library sector to provide health information and biomedical research to help improve patient care and raise health standards throughout the world.

A wide disparity between rich and poor information communities still exists on an international scale. Forums such as the ICML have helped to address the health information needs of developing countries to reduce the imbalance. In addition, the 10th ICML will embrace the latest issues to position the healthcare community on an international scale.

Branch Library Changes
In late 2006 the Rural Clinical Library Service (Rockhampton, Toowoomba, Bundaberg, Hervey Bay and Roma) proudly became the 14th branch of the UQ Library.

The Herston Medical Library is now known as the Herston Health Sciences Library.

The University Archives is no longer administered by the Library and is located within UQ’s Central Records.

The European Documentation Centre, located within the Law Library, is now known as the European Union Information Centre (EUIC).

Academic Perspectives of UQL
As part of a Strategic Planning exercise conducted by the Library in November 2006, several academic staff were invited to present their views of what they liked and disliked about UQ Library.

One researcher said that she only accesses the Library online and appreciates the superior collection of online journals; whereas another reminded those present that “there are many who are proud to maintain the old-world style of being an academic”. They enjoy regularly browsing the display of new books and journals and become disconcerted when a favourite journal is no longer available in print because of the switch to electronic subscription.

Some involved in the science, technology and medical disciplines felt that the Library spends too much on books. However, arts and humanities scholars still regarded the monograph as staple to their research diet.

All praised the Library’s excellent facilities and staff.

Several academics advocated a higher level of participation by librarians in the teaching and research enterprises of the University, suggesting they not only teach information-seeking skills, but also be part of research teams, undertake literature reviews and handle document delivery requests - all on a charge-back basis.

Is the Library part of the academic enterprise or is it supporting it? Perhaps librarians should “cross the line between service and active participation” to foster student engagement. Only time will tell.

Blast from the Past
Today the Library has one classification system, the LC (Library of Congress) Scheme and books are stored in the 14 branches or at the Warehouse. However, this was not always the case. Back in the early 1980s, book could be found in up to 60 different places according to the code on the catalogue cards. For example, the Royal Brisbane Hospital held books in the Central Medical Library, the Clinical Sciences Library, the Otto Hirschfeld Collection, the Child Health Department, the Obstetrics and Gynaecology Department, the Department of Psychiatry, Department of Radiology, the Surgery Department and the Department of Medicine. Now they are all just housed in the Herston Health Sciences Library - much easier!
WINNERS and grinners

Ask I.T. is certainly a winner!
Congratulations to the Ask I.T. team on yet another success, this time in the national Carrick awards.

Recent Appointments

Keith Webster, University Librarian and Director of Learning Services
Former University Librarian at New Zealand’s Victoria University of Wellington and Head of Information Policy at Her Majesty’s Treasury, London, Keith’s broad knowledge and experience will enhance the student learning experience and information access.

Ros Follett, Executive Manager, Social Sciences and Humanities Library Service
With a wealth of experience at UQ, Ros is well-known to many for her quiet dedication and commitment to building strong relationships with clients.

Julie Oates, Manager, Law Library
Hailing from the UK with a background in managing law libraries, Julie is well placed to achieve her goal of maximising technology for improved service.

Tanya Ziebell, Manager, UQ Ipswich Library
Working in the hub of UQ Ipswich, Tanya is keen to continue the client-focused service approach that will enhance collaborative learning for students.

Donations

Fryer Library, our Library’s manuscript and rare books division, has received many valuable gifts of late, most notably:

- Personal papers from Paul Sherman including a memoir, photographs, and theatre programs documenting his theatrical career in Australia
- Records from Women’s House (Brisbane) and the Women’s Community Aid Association
- Research material and personal papers from Emeritus Professor Kay Saunders
- Land sales registers from the firm of Cameron Brothers, dating from 1864 to the early 1900s and including records from the estate of Patrick Mayne
- Papers dealing with the history of the Duckett White family in Queensland, donated by Dr Michael White, UQ Law School
- The manuscripts of The Girl Most Likely and The Year Nick McGowan Came to Stay from Brisbane author Rebecca Sparrow
- Four rare volumes of The Queen (880-8), a British women’s periodical, from Professor Margaret Maynard
- A collection of oral history interviews with Queensland state and federal women parliamentarians, used in the publication From Suffragists to Legislators by John McCulloch
- Records of the Women’s Christian Temperance Union (Queensland), dating back to 1897
- A number of additions to the Papua New Guinea Association of Australia collection
- Manuscripts for the Witches of Eileanan series from science fiction writer Kate Forsyth
- Architectural plans and records from Prangley, Crofts and Partners
- 914 photographs of radical protests and street marches in Brisbane during the 1960s and the 1970s, donated by photographer Grahame Garner
- Records of the Australasian Meat Industry Employees Union
- Records of the Australian Peace Committee (Queensland Branch)
- Papers dealing with the history of little theatre in Brisbane, especially the Brisbane Arts Theatre, donated by Professor Jennifer Radbourne, University of Sunshine Coast.

Congratulations, Jocelyn
Jocelyn Priddey, Senior Manager, Information Resources, was recently presented with the Council of Australian University Librarians (CAUL) Achievement Award for 2006.
an EVENTful life

upcoming EXHIBITIONS

CHARTS, COMMERCE AND CONQUEST: THE MAPPING OF TERRA AUSTRALIS, 1487-1814
SS&H Library, mid-March - April 2007
- A display of maps, atlases, rare books

40 YEARS: ABORIGINAL VOTE
Fryer Library, May 2007
- A display commemorating the 40th anniversary of the referendum that ended constitutional discrimination against Aboriginal people

DIVERSITY WEEK:
‘WE ALL COUNT’
Most branch libraries, May 2007
- Displays featuring the diverse nature of life at UQ

AUSTRALIAN LITERATURE
SS&H and Fryer Library, July 2007
- Showcasing Fryer’s treasures

EVENTS on soon

LIBRARY TOURS
Most branch libraries, Semester I
- Discover the Library’s secrets!

LIBRARY TRAINING
Learn how to find the information you need or how to make the most of computer software
- See: www.library.uq.edu.au/training

AUSTRALIAN LITERATURE CONFERENCE FUNCTION
Fryer Library, 2 July 2007
- An evening function featuring literary readings and displays

‘WHITE GLOVES’ TOURS
Fryer Library (dates to be announced)
- Behind-the-Scenes tours of Fryer Library to celebrate the 40th anniversary of the Bequest by Father Leo Hayes: Australiana, natural history and curiosities

NAMING CEREMONY
Herston Health Sciences Library
(date to be announced)

a few FACES

Right: The last surviving member of Sir Douglas Mawson’s Antarctic expedition, Dr Alf Howard AM, paid a special visit to the Library to view an exhibition in his honour, A Life of Discovery.

Below: USA’s Dr Carol Tenopir presented a session on Journal Reading patterns at UQ following research she had conducted with the Library in 2005.

Left: Dr Grace Saw, Professor Victor Rudolph and Professor Duong Do at the Engineering and Physical Sciences Library Service Christmas function where clients learned about what the library could offer them.

Right: Keith Webster, Kaye de Jersey (Friends of Fryer patron), Julie Oates, Ros Follett, Sue Macaulay and Megan Lyneham at the TC Beirne Law School’s 70th anniversary celebration held in the Law Library.