

# UQ Library Strategic Plan 2018 - 2021

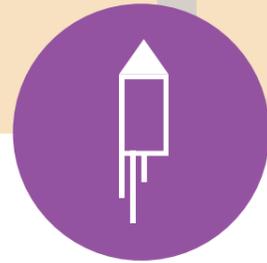
UNIVERSITY OF QUEENSLAND VISION:  
KNOWLEDGE LEADERSHIP FOR A BETTER WORLD



## STUDENT EXPERIENCE

### We will ...

- Champion the UQ Student Strategy. Work closely with our colleagues in the UQ community to collaborate and implement agreed strategies.
- Drive the development of high-impact digital and information literacy programs as a high priority to markedly improve graduate outcomes.
- Reduce complexity for our clients. Continue to refine and streamline our services so they are simple and intuitive.
- Create a range of flexible study environments that are a heart for each campuses.
- Partner with PVC (T&L) and ITS to facilitate efficient and effective delivery of eLearning services, and learning resources.
- Be alert and responsive to the needs of students and look for opportunities to partner with them.
- Provide access to the highest quality information resources. Improve discoverability of our special collections.
- Digitise our rare and at risk material. Advocate for suitable storage that preserves our special collections.



## HIGH QUALITY RESEARCH

### We will ...

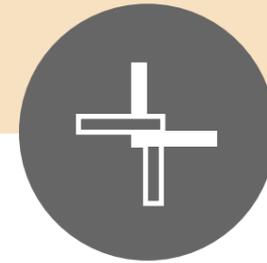
- Partner with the Office of the DVC(R) and other UQ Senior Executives. Ensure UQ Library is responsive to changing priorities, and align our resources with University strategies.
- Take a lead role in the development of digital scholarship and data science skills at UQ.
- Deliver high-quality research support services which evolve in response to UQ's strategic priorities and external national drivers.
- Contribute to UQ's universal, intuitive, and robust research infrastructure (eg UQRDM, eSpace).
- Promote ORCID, and strategically position UQ to respond to global changes in scholarly communication.
- Co-lead the rollout of UQRDM to facilitate best practice in research data management.
- Showcase the research outputs of the University and ensure compliance with Open Access mandates.



## RESPONSIVE AND EFFICIENT OPERATIONS

### We will ...

- In collaboration with ITS, identify and implement technological solutions that will improve productivity and provide superior outcomes for clients.
- Invest in our people, recognising that they are our greatest asset; build capability to achieve UQ strategic goals.
- Drive a high performance culture with evidence-based decision making. Improve planning and accountability, empowering staff to own the service they provide.
- Foster a 'One UQ' environment by building strong collaborations, and effect positive cultural change.
- Recognise and reward innovation and continuous improvement initiatives at all levels.



## ENGAGED AND STRATEGIC PARTNERSHIPS

### We will ...

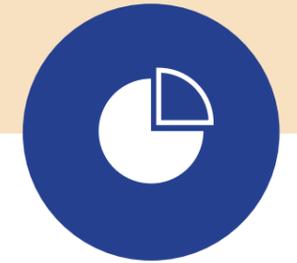
- Ensure our communication with stakeholders is clear, consistent and timely.
- Look for opportunities to create strategic partnerships that will advance the mission and goals of the University.
- Engage and develop relationships with UQ alumni, community clients, Friends of the Library, and the industry for mutually beneficial exchange.



## DIVERSE AND INCLUSIVE COMMUNITY

### We will ...

- Provide quality services to meet the needs of people with disabilities.
- Cultivate an inclusive environment that engenders mutual respect. Foster diversity and equity.
- Engage with the UQ Reconciliation Action Plan.



## FINANCIAL RESOURCES MANAGEMENT

### We will ...

- Consistently strive to reduce duplication and eliminate waste.
- Evaluate Return on Investment (ROI), considering highest and best use of our resources.
- Practise responsible fiscal stewardship.



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OF QUEENSLAND  
AUSTRALIA

**LIBRARY**  
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