More than Books: Make the most of your Library

Navigating Learn.UQ

WiFi, Printing and Tech Tips

Systems and Software at UQ
Internet Access

• UQ students receive full unlimited access to the internet for use on campus.
• UQ Internet access is subject to the Information and Communication Technology Policy.

Under-18 Internet Access
• All students under the age of 18 are required by law to have parental/guardian consent to access the internet. Full information and an online consent form can be found at...
• More information on the internet access webpage
• Please note that you must be enrolled in your course before you can be granted access.
UQ WiFi

- UQ - on campus. Login username: s4123456
- Eduroam, s4123456@uq.edu.au - in other organisations
- See AskUS service for assistance in connecting or Connecting to WiFi guide
Passwords

- Single Sign On interface (student account & password)
- If you need to reset your password, you can do so through the UQ Password Change webpage
- For help with passwords contact AskUs
Multi-Factor Authentication (MFA)

At UQ we Multi Factor Authentication to make sure it is really you when you log into UQ services and systems.

Download the Duo Mobile app on your phone, following the instructions on mfa.uq.edu.au to set it up.

This website includes helpful information, including how to access your account if you lose your phone, as well as instructions for using other applications (e.g. Google Auth or Microsoft Auth).

AskUs can also help with your questions about MFA.
Library Computer availability

Library home page will show number of currently available desktops in all branches.

A two-minute delay between updates.
Library Desktops

Sign in using your
Username: e.g., s4123456
Password: ??????????
Trouble Free Computing Tips

✓ Backup your work in more than one location – computer failure/loss is no excuse for late submissions
  • Use USBs, Cloud services (e.g. OneDrive) or email yourself a copy

✓ Antivirus – Install some
  • Free is ok they just don’t update as regularly as the paid version

✓ Safeguard your devices/belongings
  • Never leave them unattended. There is no guarantee they will be there when you return

✓ Update your system regularly
  • This can be particularly important at exam time. Out of date systems have been known to cause issues during online exams
Logout

Always logout when finished on a public machine
You are responsible for anything that happens under your login details
Never let anyone use your login details
Printing in the Library – Papercut Software

All printing must be paid for. Current print prices can be found on the print-scan-copy page.

Print from a library computer or your own device (see link).

You need the full amount available to be able to release a job.

Black and White (default) and Colour is available.

Top up via...

• the print-scan-copy page

• directly in papercut
  – (numerous language choices available)
  – Above link available on the papercut software popup on public machines
Printing (continued)

You print to a queue

Only you can access your jobs in the queue

Scan your ID on the touch pad (or sign in)

Print the jobs you want and the amount will be deducted from your account

Log Out of the printer when you are finished
Scanning in the Library

- Scanning in the library is free using the multifunction devices that are labelled Print, Scan and Copy
- You can send the scan to an email address or a USB stick

*Note: External hard drives are not supported*
- Copyright rules apply to all scans
Contact Us

UQ Library Technology Training
training@library.uq.edu.au
https://web.library.uq.edu.au/library-services/training
Scan & Win!

Library Orientation Information Session Survey

Tell us about your orientation information workshop experience to win one of six $50 eGift vouchers.