Not just books: Make the most of your library

Navigating Learn.UQ

# WiFi, Printing and other IT Essentials

Software you need at UQ

Training taster: Data science, creating essays, and presentations

# Desktops

Sign in using your

Username: e.g., s4123456

Password: ?????????

# Mutli-Factor Authentication (MFA)

Multi-factor authentication (MFA) provides an extra layer of protection to make sure it's really you when you log into UQ services and systems.

MFA is also referred to as two-factor authentication or 2FA. It requires 2 separate factors to identify you and allow access to your account.

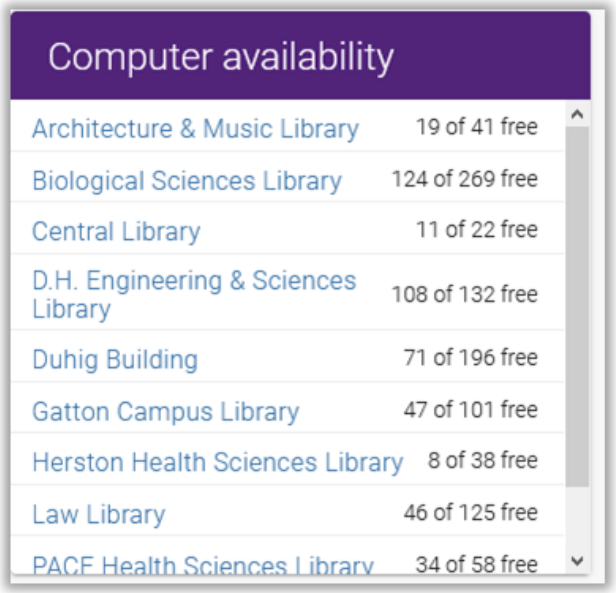
At UQ we use **Duo** for **Multi Factor Authentication**.

Download the **Duo Mobile app** on your phone, following the instructions on mfa.uq.edu.au to set it up.

The **MFA** page also has a very comprehensive **FAQ**, which includes helpful information such as how to access your account if you lose your phone.

**AskUs** can also help with your questions about MFA.

# Website – Computer availability




Library home page will show number of currently available desktops in all branches.

A two-minute delay between updates.

# Desktop Software

Windows 11

Microsoft Office 365

Web browsers: Edge, Chrome and Firefox

Adobe Acrobat – full version

Zenworks – specialist software access

Bring a USB or use cloud storage!

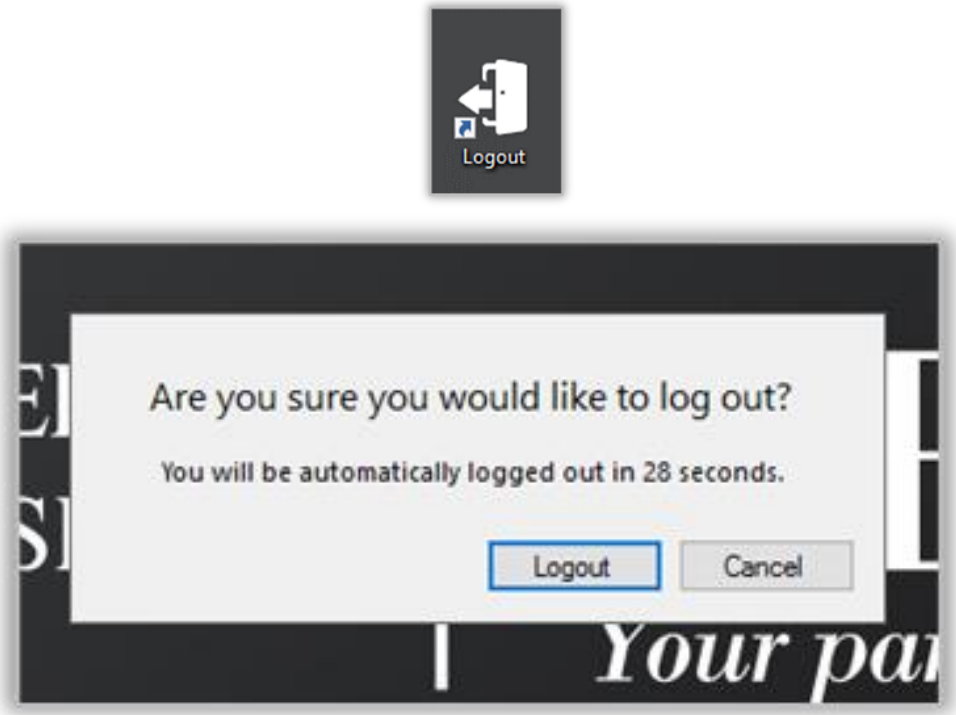
# Internet Access

- **Enrolled UQ students receive full unlimited access to the internet for use on campus.**
- **UQ Internet access is subject to the University's Internet Code of Practice.**

**Under-18 Internet Access**

- All students under the age of 18 are required by law to have parental/guardian consent to access the internet. Full information and an online consent form can be found at…
- https://identity.uq.edu.au/internet-access
- Please note that you must be enrolled in your course before you can be granted access.

# Logout

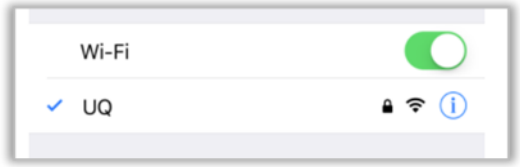



Always logout when finished on a public machine

You are responsible for anything that happens under your login details

Never let anyone use your login details

# UQ WiFi



Two options

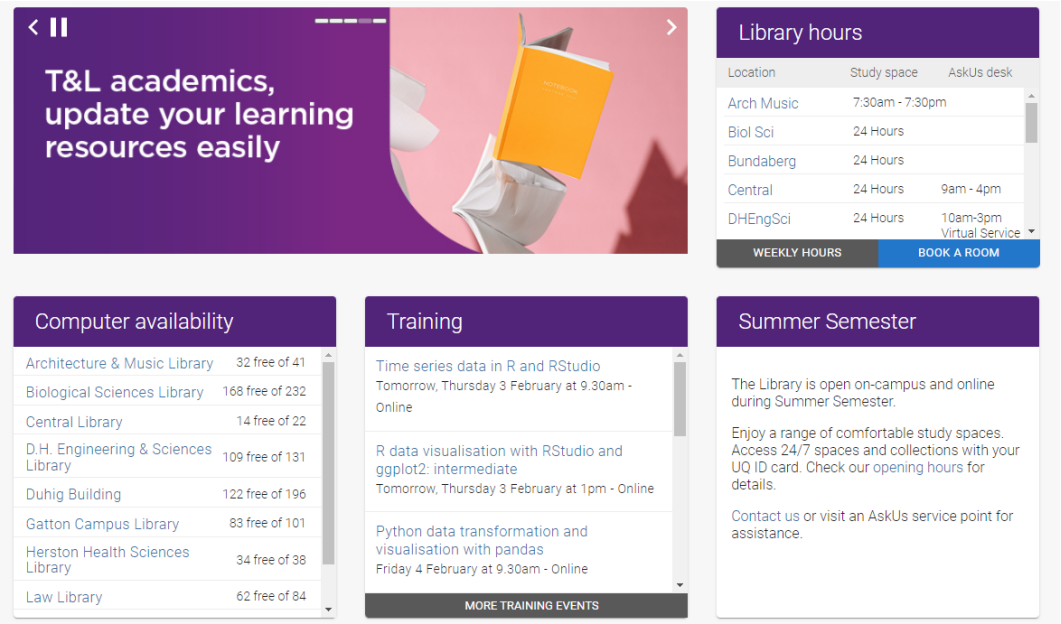
- UQ
- Eduroam, s4123456@uq.edu.au

UQ if you are only studying at UQ (standard login information to connect)

Eduroam if going to other University campuses e.g. Griffith, QUT etc

- See AskUS service for assistance in connecting or https://my.uq.edu.au/information-and-services/information-technology/internet-and-wifi/connecting-wifi

# Library Website



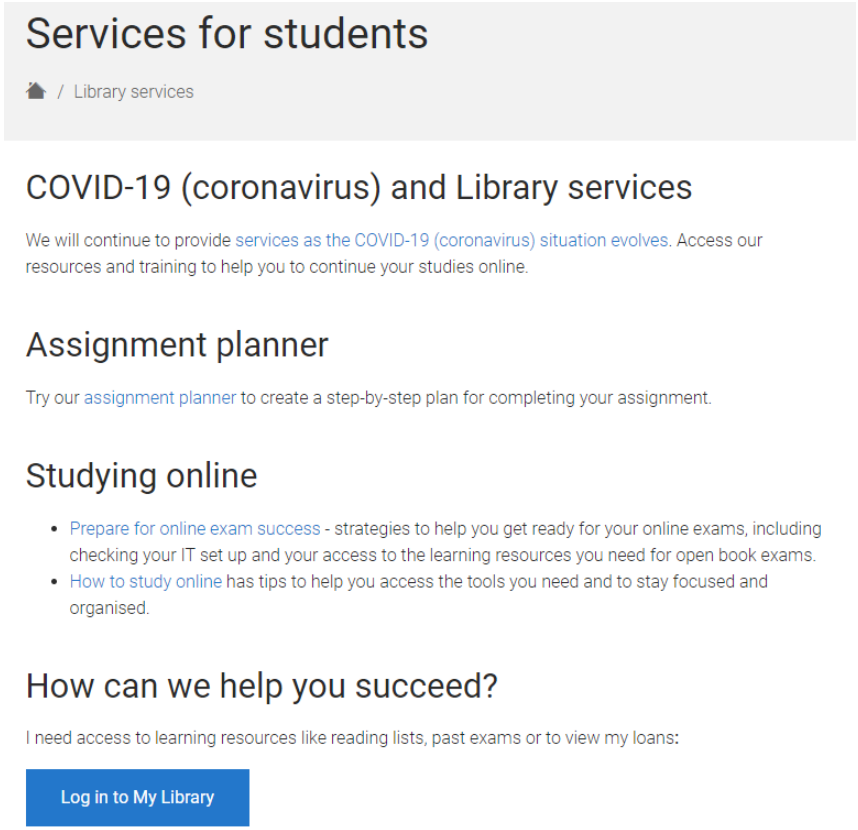

library.uq.edu.au

Very important to your studies

Information on

- Training courses
- Database access
- Referencing software
- Study assistance
- Support services

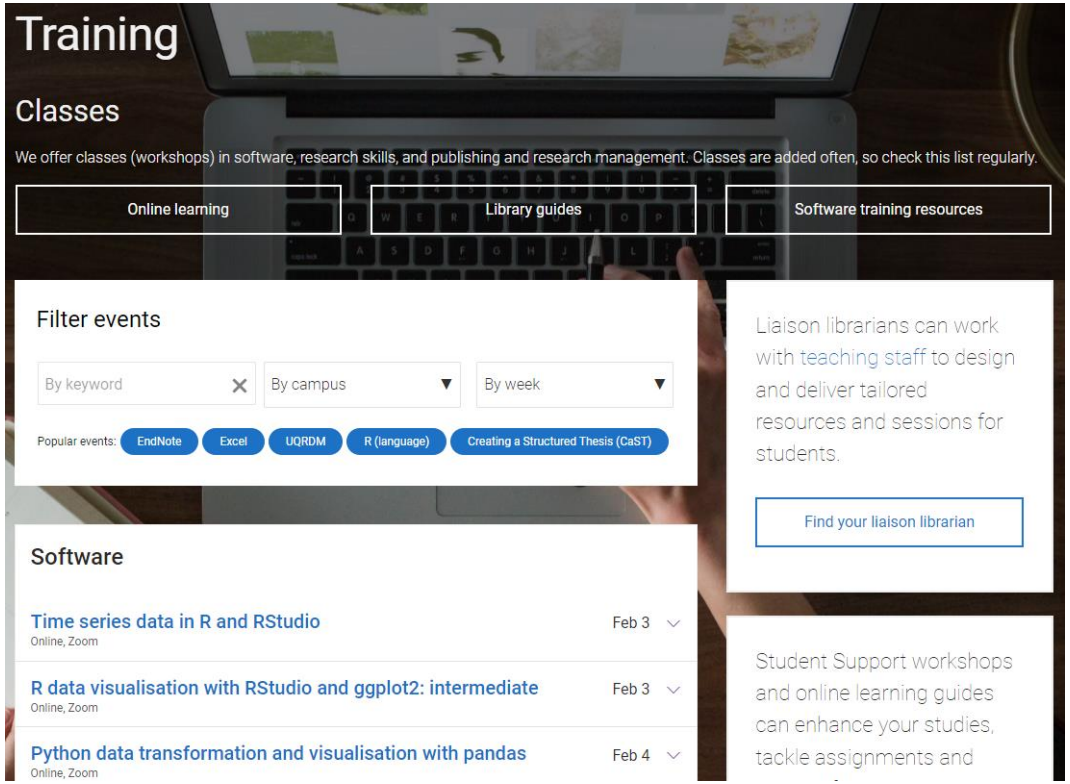
# Library Services – For Students




Use the menu at the top to select Library services – for Students

Starting point for all things Library

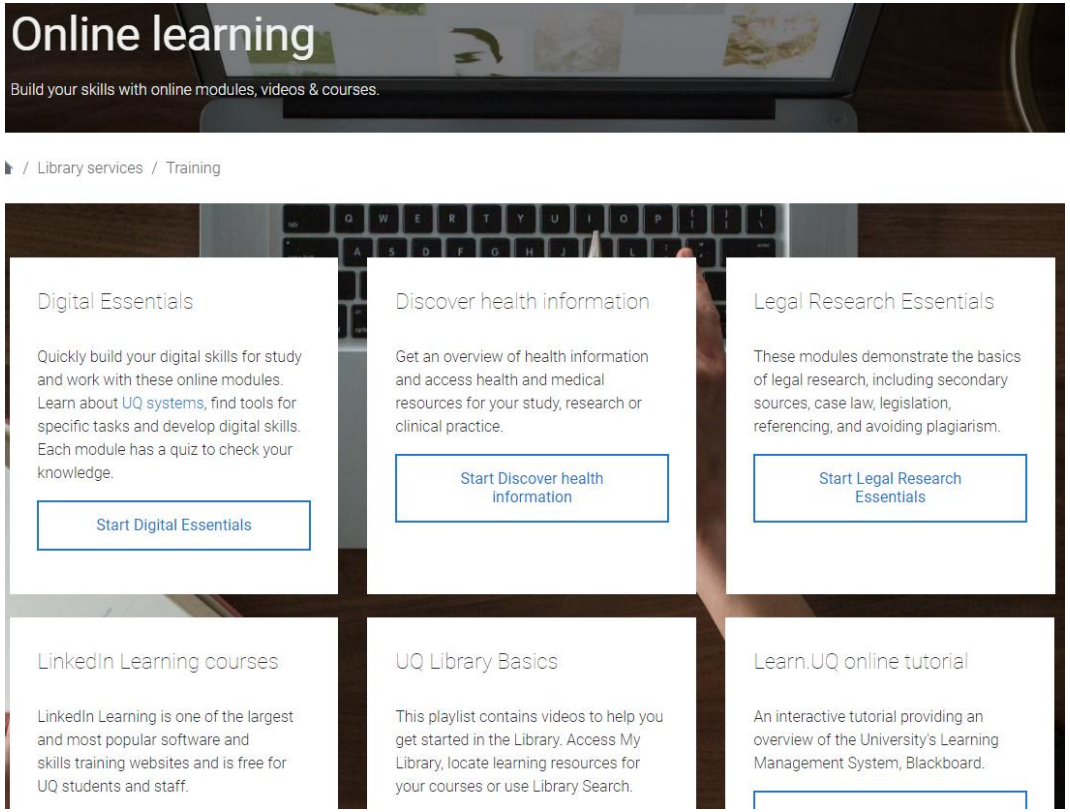
# Training Courses




Training and support on

- Microsoft products
- R and RStudio
- Python
- Adobe products
- Publishing and Research Management
- EndNote – bibliographic software
- … and a lot more!

# Online Learning

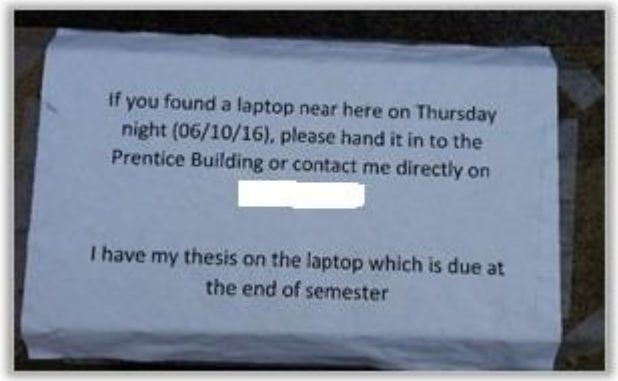



Access to self-paced courses from both

- UQ
- LinkedIn Learning

Also, specific courses for Health and Legal students

# Trouble Free Computing Tips



Free antivirus by Nick Youngson CC BY-SA 3.0 Pix4free

Backup your work – computer failure/loss is no excuse for late submissions

- Use USBs, Cloud services or just email yourself a copy

Antivirus – Install some

- Free is ok they just don't update as regularly as the paid version

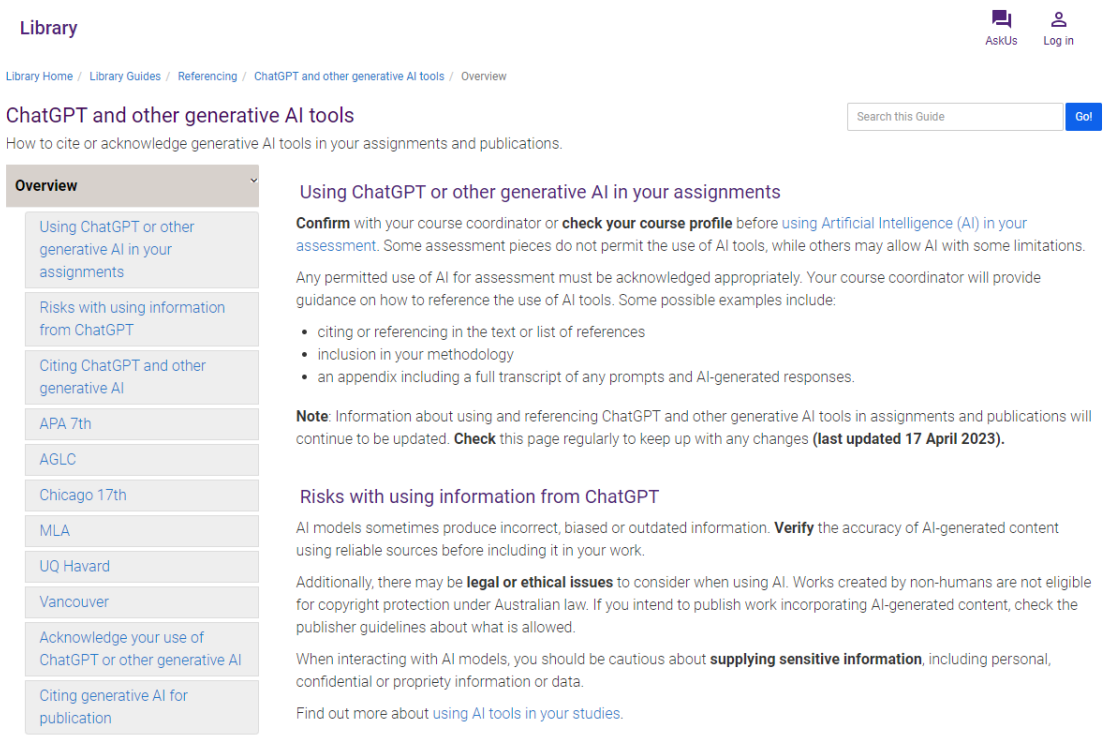
Safeguard your devices/belongings

- Never leave them unattended. There is no guarantee they will be there when you return

Update your system regularly

- This can be particularly important at exam time. Out of date systems have been known to cause issues during online exams

# Generative AI




UQ has information and resources for students regarding Generative AI.

Generative AI Guide

Using AI tools in your studies

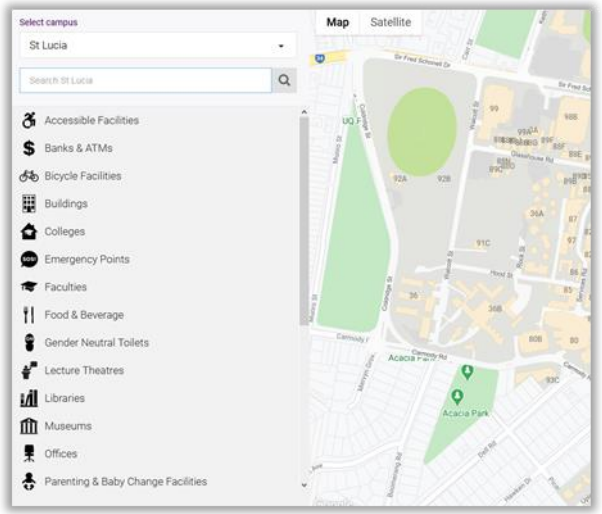
Should you use ChatGPT for your studies?

slido

# Audience Q&A Session

ⓘ Start presenting to display the audience questions on this slide.

# UQ Maps




maps.uq.edu.au

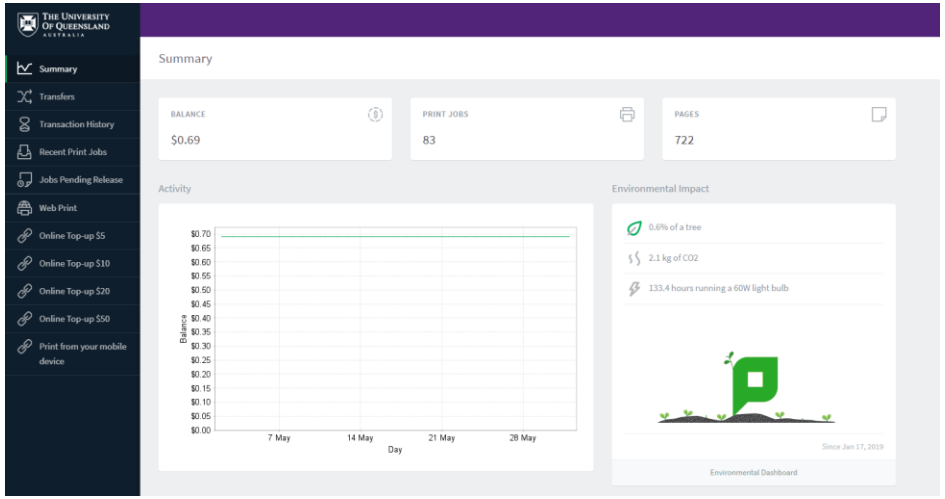
Searchable

Directions (location needs to be on and shareable)

Viewable on both mobile and desktop

Mobile app “UQ Maps”

# Printing in the Library – Papercut Software




All printing must be paid for. Current print prices can be found at https://web.library.uq.edu.au/library-services/it/print-scan-copy

Print from a library computer or your own device (see link)

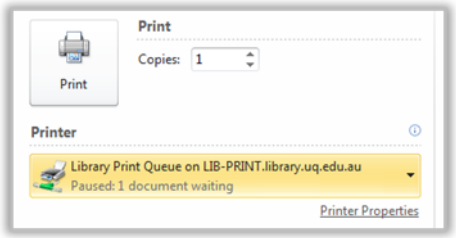
You need the full amount available to be able to release a job

Black and White (default) and Colour is available

Top up via…

- the print-scan-copy page
- https://lib-print.library.uq.edu.au/user?
  - (numerous language choices available)
  - Above link available on the papercut software popup on public machines

# Printing (continued)



You print to a queue

Only you can access your jobs in the queue

Scan your ID on the touch pad

Print the jobs you want and the amount will be deducted from your account

Log Out of the printer when you are finished

# Contact Us


UQ Library Technology Training

training@library.uq.edu.au

https://web.library.uq.edu.au/library-services/training



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# Scan & Win!

## Library Orientation Information Session Survey

Tell us about your orientation information workshop experience to win one of six **$50 eGift vouchers**.

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