

Not just books: Make the most of your library

Navigating Learn.UQ

WiFi, Printing and other IT Essentials

Software you need at UQ

Training taster: Data science, creating essays, and presentations



Desktops



Sign in using your

Username: e.g., s4123456

Password: ??????????

Mutli-Factor Authentication (MFA)



Multi-factor authentication (MFA) provides an extra layer of protection to make sure it's really you when you log into UQ services and systems.

MFA is also referred to as two-factor authentication or 2FA. It requires 2 separate factors to identify you and allow access to your account.

At UQ we use **Duo** for **Multi Factor Authentication**.

Download the **Duo Mobile app** on your phone, following the instructions on mfa.uq.edu.au to set it up.

The **MFA** page also has a very comprehensive **FAQ**, which includes helpful information such as how to access your account if you lose your phone.

AskUs can also help with your questions about MFA.

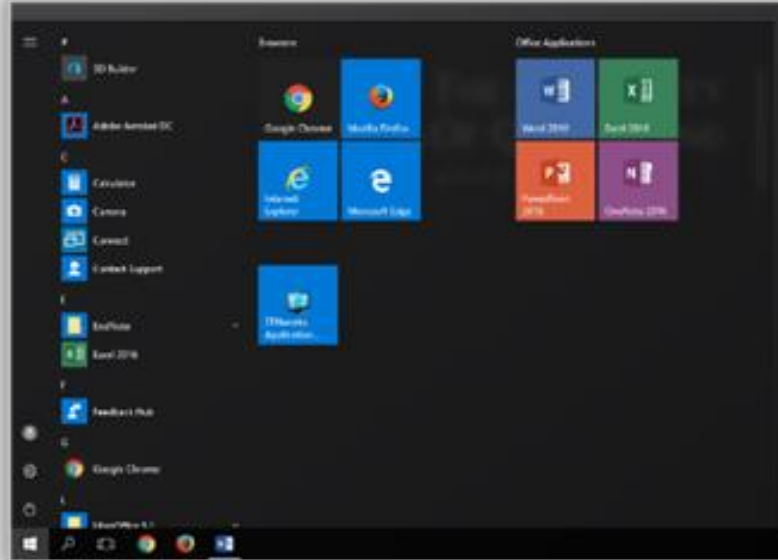
Website – Computer availability

Computer availability	
Architecture & Music Library	19 of 41 free
Biological Sciences Library	124 of 269 free
Central Library	11 of 22 free
D.H. Engineering & Sciences Library	108 of 132 free
Duhig Building	71 of 196 free
Gatton Campus Library	47 of 101 free
Herston Health Sciences Library	8 of 38 free
Law Library	46 of 125 free
PACF Health Sciences Library	34 of 58 free

Library home page will show number of currently available desktops in all branches.

A two-minute delay between updates.

Desktop Software



Windows 11

Microsoft Office 365

Web browsers: Edge, Chrome and Firefox

Adobe Acrobat – full version

Zenworks – specialist software access

Bring a USB or use cloud storage!

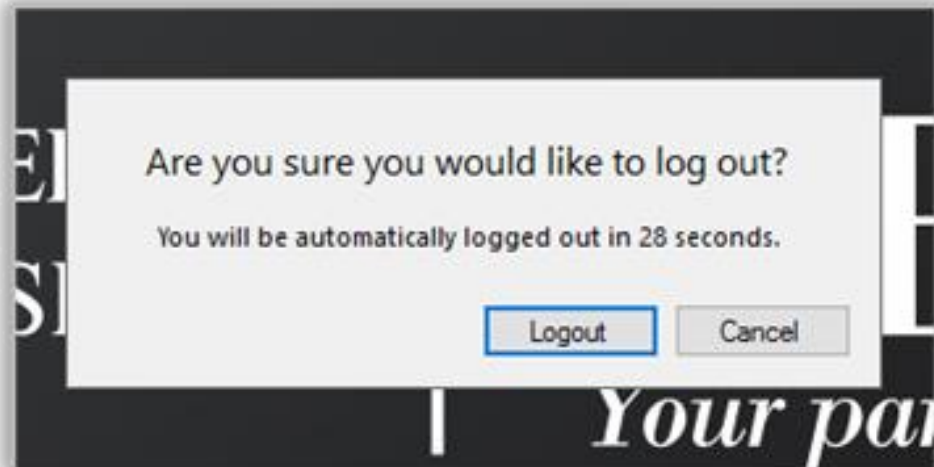
Internet Access

- Enrolled UQ students receive full unlimited access to the internet for use on campus.
- UQ Internet access is subject to the University's Internet Code of Practice.

Under-18 Internet Access

- All students under the age of 18 are required by law to have parental/guardian consent to access the internet. Full information and an online consent form can be found at...
- <https://identity.uq.edu.au/internet-access>
- Please note that you must be enrolled in your course before you can be granted access.

Logout

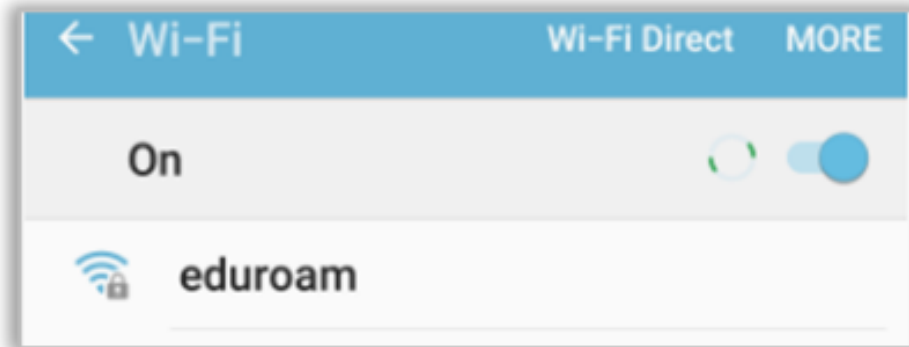
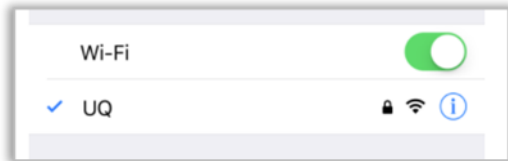


Always logout when finished on a public machine

You are responsible for anything that happens under your login details

Never let anyone use your login details

UQ WiFi



Two options

- UQ
- Eduroam, s4123456@uq.edu.au

UQ if you are only studying at UQ (standard login information to connect)

Eduroam if going to other University campuses e.g. Griffith, QUT etc

- See AskUS service for assistance in connecting or <https://my.uq.edu.au/information-and-services/information-technology/internet-and-wifi/connecting-wifi>

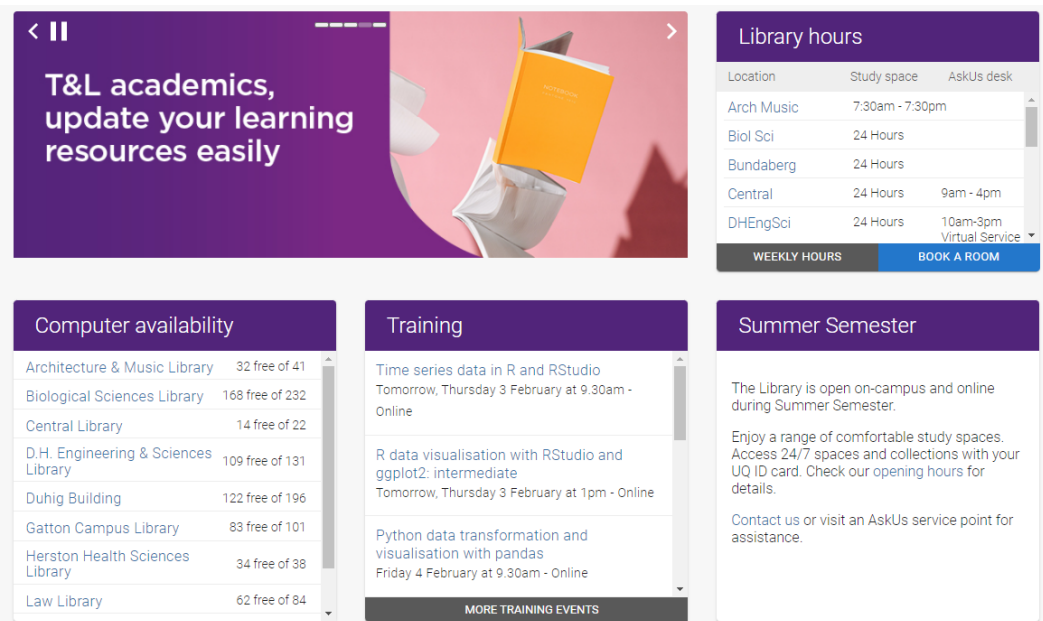
Library Website

library.uq.edu.au

Very important to your studies

Information on

- Training courses
- Database access
- Referencing software
- Study assistance
- Support services



The screenshot shows the library website's main navigation and content areas. At the top left, a purple banner reads "T&L academics, update your learning resources easily" next to an image of a hand holding a book. To the right is a "Library hours" section with a table of locations and their operating times. Below this are three main content columns: "Computer availability" with a list of libraries and their free computer counts, "Training" with upcoming events like "Time series data in R and RStudio", and "Summer Semester" with information about on-campus and online access.

Location	Study space	AskUs desk
Arch Music	7:30am - 7:30pm	
Biol Sci	24 Hours	
Bundaberg	24 Hours	
Central	24 Hours	9am - 4pm
DHEngSci	24 Hours	10am-3pm Virtual Service

Library	Free	Total
Architecture & Music Library	32	41
Biological Sciences Library	168	232
Central Library	14	22
D.H. Engineering & Sciences Library	109	131
Duhig Building	122	196
Gatton Campus Library	83	101
Herston Health Sciences Library	34	38
Law Library	62	84

Time series data in R and RStudio Tomorrow, Thursday 3 February at 9.30am - Online
R data visualisation with RStudio and ggplot2: intermediate Tomorrow, Thursday 3 February at 1pm - Online
Python data transformation and visualisation with pandas Friday 4 February at 9.30am - Online

Summer Semester

The Library is open on-campus and online during Summer Semester.

Enjoy a range of comfortable study spaces. Access 24/7 spaces and collections with your UQ ID card. Check our opening hours for details.

Contact us or visit an AskUs service point for assistance.

Library Services – For Students

Services for students

🏠 / Library services

COVID-19 (coronavirus) and Library services

We will continue to provide [services](#) as the [COVID-19 \(coronavirus\)](#) situation evolves. Access our resources and training to help you to continue your studies online.

Assignment planner

Try our [assignment planner](#) to create a step-by-step plan for completing your assignment.

Studying online

- [Prepare for online exam success](#) - strategies to help you get ready for your online exams, including checking your IT set up and your access to the learning resources you need for open book exams.
- [How to study online](#) has tips to help you access the tools you need and to stay focused and organised.

How can we help you succeed?

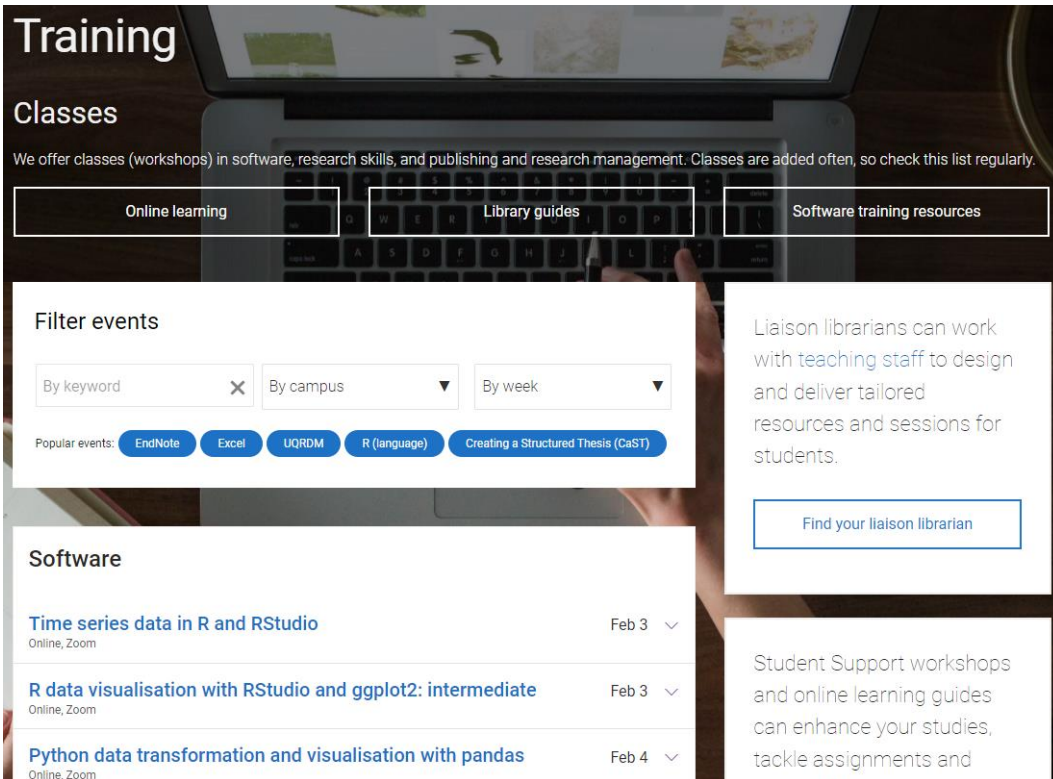
I need access to learning resources like reading lists, past exams or to view my loans:

[Log in to My Library](#)

Use the menu at the top to select Library services – for Students

Starting point for all things Library

Training Courses



Training Classes

We offer classes (workshops) in software, research skills, and publishing and research management. Classes are added often, so check this list regularly.

Online learning Library guides Software training resources

Filter events

By keyword By campus By week

Popular events:

Software

Time series data in R and RStudio	Feb 3 <input type="button" value="v"/>
<small>Online, Zoom</small>	
R data visualisation with RStudio and ggplot2: intermediate	Feb 3 <input type="button" value="v"/>
<small>Online, Zoom</small>	
Python data transformation and visualisation with pandas	Feb 4 <input type="button" value="v"/>
<small>Online, Zoom</small>	

Liaison librarians can work with teaching staff to design and deliver tailored resources and sessions for students.

[Find your liaison librarian](#)

Student Support workshops and online learning guides can enhance your studies, tackle assignments and

Training and support on

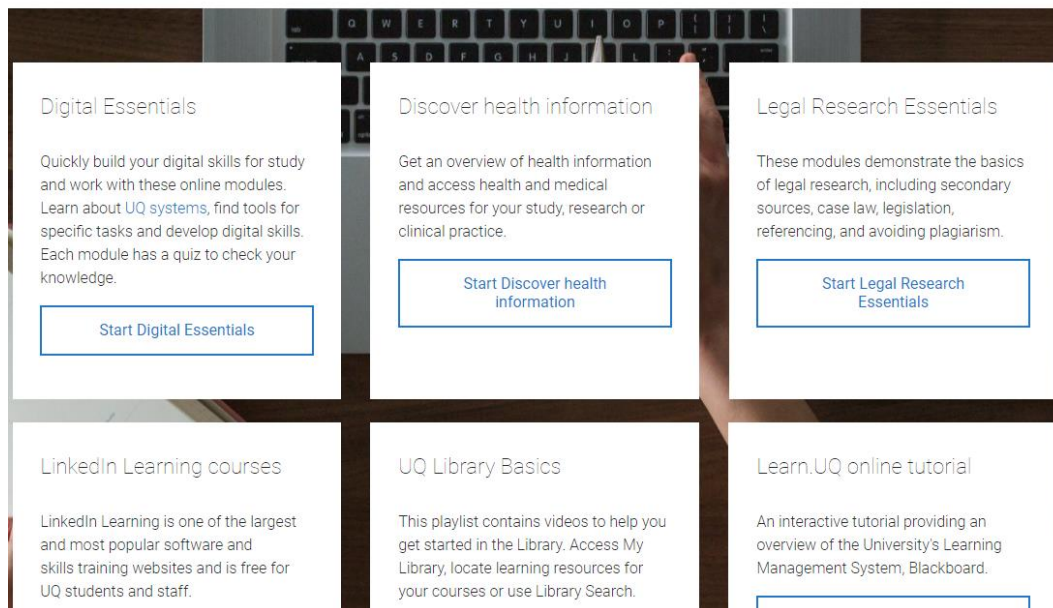
- Microsoft products
- R and RStudio
- Python
- Adobe products
- Publishing and Research Management
- EndNote – bibliographic software
- ... and a lot more!

Online Learning

Online learning

Build your skills with online modules, videos & courses.

Library services / Training



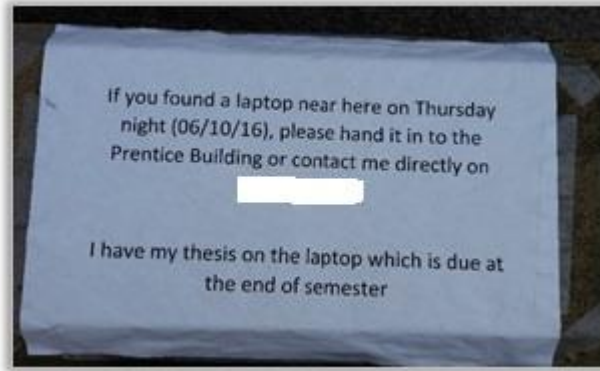
<h3>Digital Essentials</h3> <p>Quickly build your digital skills for study and work with these online modules. Learn about UQ systems, find tools for specific tasks and develop digital skills. Each module has a quiz to check your knowledge.</p> <p>Start Digital Essentials</p>	<h3>Discover health information</h3> <p>Get an overview of health information and access health and medical resources for your study, research or clinical practice.</p> <p>Start Discover health information</p>	<h3>Legal Research Essentials</h3> <p>These modules demonstrate the basics of legal research, including secondary sources, case law, legislation, referencing, and avoiding plagiarism.</p> <p>Start Legal Research Essentials</p>
<h3>LinkedIn Learning courses</h3> <p>LinkedIn Learning is one of the largest and most popular software and skills training websites and is free for UQ students and staff.</p>	<h3>UQ Library Basics</h3> <p>This playlist contains videos to help you get started in the Library. Access My Library, locate learning resources for your courses or use Library Search.</p>	<h3>Learn.UQ online tutorial</h3> <p>An interactive tutorial providing an overview of the University's Learning Management System, Blackboard.</p> <p>Start Learn.UQ online tutorial</p>

Access to self-paced courses from both

- UQ
- LinkedIn Learning

Also, specific courses for Health and Legal students

Trouble Free Computing Tips



Backup your work – computer failure/loss is no excuse for late submissions

- Use USBs, Cloud services or just email yourself a copy

Antivirus – Install some

- Free is ok they just don't update as regularly as the paid version

Safeguard your devices/belongings

- Never leave them unattended. There is no guarantee they will be there when you return

Update your system regularly

- This can be particularly important at exam time. Out of date systems have been known to cause issues during online exams





Free antivirus by [Nick Youngson](#) CC BY-SA 3.0 Pix4free



shutterstock.com • 471259772

Generative AI

Library  [AskUs](#)  [Log in](#)

[Library Home](#) / [Library Guides](#) / [Referencing](#) / [ChatGPT and other generative AI tools](#) / [Overview](#)

ChatGPT and other generative AI tools

How to cite or acknowledge generative AI tools in your assignments and publications.

Go!

Overview ▾

- [Using ChatGPT or other generative AI in your assignments](#)
- [Risks with using information from ChatGPT](#)
- [Citing ChatGPT and other generative AI](#)
- [APA 7th](#)
- [AGLC](#)
- [Chicago 17th](#)
- [MLA](#)
- [UQ Havard](#)
- [Vancouver](#)
- [Acknowledge your use of ChatGPT or other generative AI](#)
- [Citing generative AI for publication](#)

Using ChatGPT or other generative AI in your assignments

Confirm with your course coordinator or **check your course profile** before [using Artificial Intelligence \(AI\) in your assessment](#). Some assessment pieces do not permit the use of AI tools, while others may allow AI with some limitations.

Any permitted use of AI for assessment must be acknowledged appropriately. Your course coordinator will provide guidance on how to reference the use of AI tools. Some possible examples include:

- citing or referencing in the text or list of references
- inclusion in your methodology
- an appendix including a full transcript of any prompts and AI-generated responses.

Note: Information about using and referencing ChatGPT and other generative AI tools in assignments and publications will continue to be updated. **Check** this page regularly to keep up with any changes (**last updated 17 April 2023**).

Risks with using information from ChatGPT

AI models sometimes produce incorrect, biased or outdated information. **Verify** the accuracy of AI-generated content using reliable sources before including it in your work.

Additionally, there may be **legal or ethical issues** to consider when using AI. Works created by non-humans are not eligible for copyright protection under Australian law. If you intend to publish work incorporating AI-generated content, check the publisher guidelines about what is allowed.

When interacting with AI models, you should be cautious about **supplying sensitive information**, including personal, confidential or propriety information or data.

Find out more about using AI tools in [your studies](#).

UQ has information and resources for students regarding Generative AI.

[Generative AI Guide](#)

[Using AI tools in your studies](#)

[Should you use ChatGPT for your studies?](#)

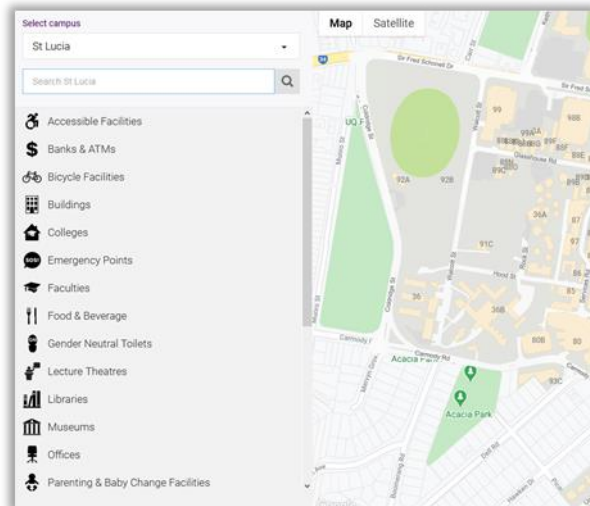
slido



Audience Q&A Session

① Start presenting to display the audience questions on this slide.

UQ Maps



maps.uq.edu.au

Searchable

Directions (location needs to be on and shareable)

Viewable on both mobile and desktop

Mobile app “UQ Maps”

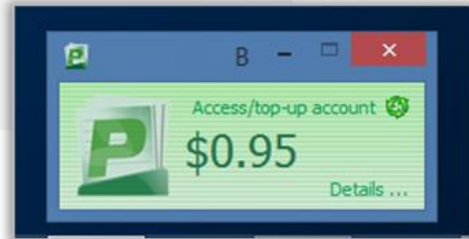
Printing in the Library – Papercut Software

Print, scan & copy

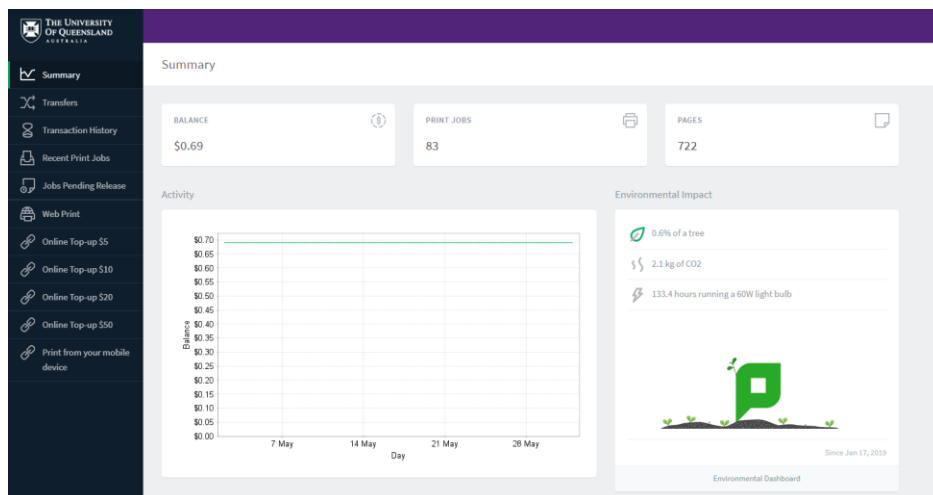
Home / Library services / IT

Your print account

Log in to top-up and view jobs



- Learn more about your [print account](#), such as how to top-up
- Use your **UQ student or staff card**, or **UQ log in** to pay for printing: they are linked with your print account.
- **Guests** can [get a print/copy card](#)



All printing must be paid for. Current print prices can be found at <https://web.library.uq.edu.au/library-services/it/print-scan-copy>

Print from a library computer or your own device (see link)

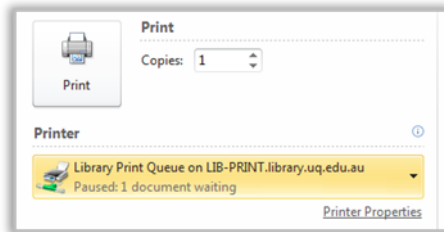
You need the full amount available to be able to release a job

Black and White (default) and Colour is available

Top up via...

- the print-scan-copy page
- <https://lib-print.library.uq.edu.au/user?>
 - (numerous language choices available)
 - Above link available on the papercut software popup on public machines

Printing (continued)



You print to a queue

Only you can access your jobs in the queue

Scan your ID on the touch pad

Print the jobs you want and the amount will be deducted from your account

Log Out of the printer when you are finished



Contact Us

UQ Library Technology Training

training@library.uq.edu.au

<https://web.library.uq.edu.au/library-services/training>

Scan & Win!



Library Orientation Information Session Survey

Tell us about your orientation information workshop experience to win one of six **\$50 eGift vouchers**.