IT Essentials for UQ Students
Website – Computer availability

Library home page will show number of currently available desktops in all branches.

A two-minute delay between updates.
Sign in using your
Username: e.g., s1234567
Password: ??????????
Desktop Software

Windows 11
Microsoft Office 365
Web browsers: Edge, Chrome and Firefox
Adobe Acrobat – full version
Zenworks – specialist software access

Bring a USB or use cloud storage!
Logout

Always logout when finished on a public machine

You are responsible for anything that happens under your login details

Never let anyone use your login details
Library Website

library.uq.edu.au

Very important to your studies

Information on

• Training courses
• Database access
• Referencing software
• Study assistance
• Support services
Library Services – For Students

Use the menu at the top to select Library services – for Students

Starting point for all things Library
Training Courses

Training and support on

- Microsoft products
- R and RStudio
- Python
- Adobe products
- Publishing and Research Management
- EndNote – bibliographic software
- … and a lot more!
Online Learning

Access to self-paced courses from both

• UQ
• LinkedIn Learning

Also, specific courses for Health and Legal students
Office 365

All students are eligible for a free version of Office365 for as long as they study at UQ

Once you graduate or finish your studies you will have to pay to continue to use it

Both Windows and Mac versions available

Installation and use instructions available:

All printing must be paid for. Current print prices can be found at https://web.library.uq.edu.au/library-services/it/print-scan-copy

Print from a library computer or your own device (see link)

You need the full amount available to be able to release a job

Black and White (default) and Colour is available

Top up via…

- the print-scan-copy page
- https://lib-print.library.uq.edu.au/user?
  - (numerous language choices available)
  - Above link available on the papercut software popup on public machines
Printing (continued)

You print to a queue
Only you can access your jobs in the queue
Scan your ID on the touch pad
Print the jobs you want and the amount will be deducted from your account
Log Out of the printer when you are finished
UQ WiFi

Two options

- UQ
- Eduroam, 4123456@uq.edu.au

UQ if you are only studying at UQ (standard login information to connect)

Eduroam if going to other University campuses e.g. Griffith, QUT etc

- See AskUS service for assistance in connecting or
Multi-factor authentication (MFA) provides an extra layer of protection to make sure it’s really you when you log into UQ services and systems.

MFA is also referred to as two-factor authentication or 2FA. It requires 2 separate factors to identify you and allow access to your account.

At UQ we use Duo for Multi Factor Authentication. Download the Duo Mobile app on your phone, following the instructions on mfa.uq.edu.au to set it up.

The MFA page also has a very comprehensive FAQ, which includes helpful information such as how to access your account if you lose your phone.

AskUs can also help with your questions about MFA.
**my.UQ**

[Image of my.UQ dashboard]

https://my.uq.edu.au/

All things relating to you and your study at UQ

Use the Go to my.UQ dashboard button for specific information
my.UQ Dashboard

Contains links to
- Your studies
- Email
- Office365
- Learn.UQ
- mySI-net
- Allocate+ (My Timetable)
Learn.UQ (Blackboard) is the eLearning software UQ uses for course delivery.

Learn.UQ (Blackboard) provides:

- A user
- A user profile
- Course notes
- Lecture Recordings (Echo360)
- Collaborative tools
- Turnitin (for electronic assignment submission)

Note: your school may have specialised systems to supplement course delivery.
mySI-net

Use mySI-net to manage your enrolment:

• Enrol in your courses
• Pay your fees or apply for financial assistance
• Sign up for classes and tutorials

**Note:** Your enrolment may take up to 48 hours to process through the system. During this time you will be unable to see your Learn.UQ (Blackboard) courses or access the Internet.
Academic Integrity Modules

Two academic integrity modules to complete

- Complete Part A before census date (31st March)
- Complete Part B before end of first semester of study

Cannot enrol in next semester or graduate until completed

Access via

- mySI-net task wizard
- https://elearning.uq.edu.au/academic-integrity-modules

And complete in Edge
Allocate+ (My Timetable)

After you enrol, you'll need to select your preferred class times. You'll then be allocated to classes based on these preferences.

https://timetable.my.uq.edu.au/

A public timetable (with all courses) is available at https://timetable.my.uq.edu.au/odd/timetable/#subjects
UQ Maps

maps.uq.edu.au

Searchable

Directions (location needs to be on and shareable)

Viewable on both mobile and desktop

Mobile app “UQ Maps”
SafeZone

Available in both Apple and Android versions

Register to UQ

If you suffer an injury, feel unsafe or would like an escort to your vehicle late at night the security team can find you
Software for Home or Own Device

UQ provides software for academic, research and administrative use.

You can view the catalogue of software available via the Software at UQ webpage.

There is software in the following categories:

- Accessibility
- Business
- Collaboration and communication
- Educational and referencing
- Geographical and mapping
- Graphics, video and audio
- Operating systems and servers
- Scientific and engineering
- Security
- Statistical data analysis and modelling
- Storage
- Web and software development
Some courses will require you to use Zoom to connect to teaching staff, tutors or other students. Zoom can be downloaded from their website. Make sure to “Sign In with SSO” and use your student login. The URL for UQ is https://uqz.zoom.us/, so use “uqz” in the company domain.
Generative AI

UQ has information and resources for students regarding Generative AI.

Generative AI Guide

Using AI tools in your studies

Should you use ChatGPT for your studies?
Final Tips for Trouble Free Computing

Backup your work – computer failure/loss is no excuse for late submissions

• Use USB’s, Cloud services or just email yourself a copy

Antivirus – Install some

• Free is ok they just don’t update as regularly as the paid version

Safeguard your devices/belongings

• Never leave them unattended. There is no guarantee they will be there when you return

Free antivirus by Nick Youngson CC BY-SA 3.0 Pixfree
Contact Us

UQ Library Technology Training
training@library.uq.edu.au
https://web.library.uq.edu.au/library-services/training
Help us to improve. 2 minute survey