# **The University of Queensland Library Key Statistics 2020**

## Space

* 11 locations
* 6.33 million visits to the library
* 4300 library study spaces available
* In response to the changing needs of library users, in 2021 the Library has embarked on a process to plan for the library spaces we will need in the future. This is a 10+ year process and has begun with collecting feedback from our users.

## Staff

* 208 staff
* 9 student partners

## Support

* 68,714 queries and consultations
* Support provided between the hours of 8am – 8pm, Monday to Friday and 12 – 5pm, Saturday and Sunday.
* Exam support hours: 7am – 7pm, Monday to Sunday
* 492 software training sessions with 5310 bookings
* 25,508 pages digitised

## Collections

* 7.07 million library searches
* 56,172 total physical items borrowed
* 19.07 million total electronic resources accessed
* Books: 860,315 print books and 1.56 million ebooks
* Journals: 34,215 print journals and 143,248 ejournals
* 7094 cultural and heritage collections (in archival management system)

## Digital

Number or times viewed:

* Digital essentials 231,188 views
* YouTube channel 135,729 views
* Library Guides 4.33 million views
* Website 7.29 million views

## Teaching

* 4974 Course reading lists updated
* 337 embedded classes with 3862 attendees
* 60 course-specific guides
* 376 digitisations for courses
* 201 resources digitised for accessibility

## Research

* 456,582 records in UQ eSpace (institutional repository), 142,677 are open access
* 367 requests for individual metrics reports, for the following purposes:
  + 41.6% Australian Research Council grant applications
  + 17% promotion
  + 29.9% National Health & Medical Research Council grant applications
  + 7.3% Other
  + 4.2% Medical Research Future Fund grants
* 113 datasets published in UQ eSpace (institutional repository)
* 8937 Document Delivery requests fulfilled
* 5 co-authors & 10 acknowledgements in publications
* 71 research training sessions with 2773 bookings