# **The University of Queensland Library Key Statistics 2020**

## Space

* 11 locations
* 1.7 million visits to the library
* 60% of respondents said convenience is key in choosing a library location
* “Especially during COVID, the Library is my UQ experience. All I do is actually access literature or live in the library. I think I’ve spent more time in the library or using Library Search than I do in lectures.” Student quote from 2020 Student Survey.
* 1877 socially distant seats created, this returned to 4360 seats in December as government restrictions relaxed

## Staff

* 190 staff
* 8 student partners
* “The staff are always fantastic, friendly, and go above and beyond to help!” Student quote from 2020 Student Survey.

## Support

* 63,500 queries and consultations
* Support provided between the hours of 8am – 8pm, Monday to Friday and 12 – 5pm, Saturday and Sunday. Pre-COVID-19 support hours on Monday to Friday were 8am – 6pm
* Exam support hours: 7am – 10pm, Monday to Sunday
* 10 online exam preparation sessions with 3595 bookings
* 378 software training sessions with 5298 bookings
* 150,500 pages digitised

## Collections

* 7.7 million library searches
* 59,600 total physical items borrowed
* 17.2 million total electronic resources accessed
* Books: 859,400 print books and 1.49 million ebooks
* Journals: 34,200 print journals and 159,300 ejournals
* 7056 cultural and heritage collections (in archival management system)

## Digital

Number or times viewed:

* Digital essentials 109,000 views
* YouTube channel 130,300 views
* Library Guides 3.52 million views
* Website 5.07 million views

## Teaching

* 5572 Course reading lists updated
* 299 embedded classes with 7968 attendees
* 61 course-specific guides
* 622 digitisations for courses
* 57 resources digitised for accessibility

## Research

* 432,100 records in UQ eSpace (institutional repository), 117,400 are open access
* 385 requests for individual metrics reports, for the following purposes:
	+ 58% Australian Research Council grant applications
	+ 18% promotion
	+ 14% National Health & Medical Research Council grant applications
	+ 10% Other
	+ 2% Medical Research Future Fund grants
* 83 datasets published in UQ Research Data Manager
* 9262 Document Delivery requests fulfilled
* 9 co-authors & 31 acknowledgements in publications
* 124 research training sessions with 2797 bookings